

CAPNM - COMMUNITY ACTION PARTNERSHIP
OF NORTHWEST MONTANA

EXHIBIT 12
DATE 2/3/15 841-2157X
HB KALISPELL

"Can we thank you enough for all your hard work in our behalf? Probably not! For fielding our never ending calls, explanations of benefits, and requirements needed... Heartfelt thanks to you" Rosemary Esseltine and Vickie Young, Section 8 recipients

"I was living as a single, jobless mother of an infant. I had searched relentlessly for a job on my own, but with no success. The assistance made available to me through the CAP agency, brought me from rock-bottom to job independence in only six months. I had obtained a variety of new skills and even my GED. Overall, my experience was a guiding light into a new future and I am immensely grateful." Ashley A. Jackson, WoRC participant

"I am so thankful that CAPNM exists and that you employ such dedicated people. I hope they get some job satisfaction knowing they made a real difference in someone's life." Linda J. Price, WX services recipient

"Overall my total experience with Community Action Partnership has been rewarding. With every ones help I have been able to accomplish many things in a very short period of time. I am thankful for every ones help and patience with me. I feel very fortunate to have so much help. Thank you to every one at Community Action Partnership; you truly do wonderful things for our community." Janna Parker, WoRC program participant and GED recipient.

"I have to say that without the help of this class, I would be under water and not ahead of anything. Especially living in my new house. This class is excellent to take at age 21 and up because you will learn a lot and be able to understand the financial world that you step out into after leaving home." Diane Lee, *Free to Choose* financial literacy class participant

"Thank you so much! This class was highly beneficial! Financial sense is not one of my personal talents, this class gave me hope that I might be a future homeowner!" Anonymous, *Free to Choose* financial literacy class participant

"I want to personally thank you and your department for helping me to obtain a new propane furnace for my home. The old one was defective and I was experiencing severe headaches and dizzy spells from carbon monoxide poisoning. No words can truly depict the amount of appreciation I have for this service." Paul Maddox

"I would like to thank you and your contractors for the work done on my home. I have my windows and the men who did the work on my home were polite, friendly, cleaned up after themselves, and treated me like a queen instead of a low-income old lady! The quality of the work is excellent. I am grateful for your program and I'm sure many people are." Constance Wood, WX services recipient

"Dear LIEAP people, It's -3 and I am warm thanks to you. I live in a trailer and the snow is all the way up to the windows. I thank you so much. I would have frozen to death if not for you. Thank you so much." Brenda Brazell

"I am very thankful for the help I have gotten from CAP. You guys are a great asset to this valley. Time after time CAP has been there for my family. I am already doing better as a result of *Free to Choose*." Jennifer Holladay, HPRP participant

Doug Rauthe
EXECUTIVE DIRECTOR
406-792-6565

"I just would like to say my social worker made the process very easy. I have much to be grateful for, and my apartment is always one of them. She made a time of transformation go smoothly by her direct communication, input, and kindness. Thank you so much." M. E. Dove, HPRP participant

"Thank you for all your help in helping me pay for my electricity bill. I was so afraid it would get turned off. I'd been 'choosing' between heat, gas for my car and food for me... LIEAP helped me so much I am so grateful." Carol M. Eads

"I would like to thank everyone who had a part weatherizing my home. I am very pleased and CAP's weatherization crew has set the bar very high for yourselves. I am *very* impressed with the workmanship and the kindness of everyone." Patrick Kelly

"Thank you again for your true professionalism, patience, kindness, and compassion." Kathleen P. Kelly, LIEAP recipient

"Words from now to eternity could never express the appreciation, thanks, gratitude I have towards all of you who work here and have helped me throughout these years. I owe each and every one of you my utmost gratitude but I must especially thank all of you whom work in the weatherization, heating and LIEAP divisions..." Rosalie Mejia

"I want to thank the refrigerator replacement program for my new refrigerator. It's just wonderful. These programs help people so much." Ann Daniel, Energy Share recipient

"I am writing about the WoRC program. It offered me skills on filling out job applications. They also helped me apply online. They have led to great opportunities. CAP also helped me fill out applications for housing me and my son, because we were living at Samaritan House." Mary Schopp

"I was very impressed with the class. Everyone should have to take this before they start to look for a house. I wish I had this course before I even had a realtor." Julie Frahm, First Time Home Buyer class attendee

"Not only was this class very informative but also enjoyable. Wonderful staff of people. Thank you!" Sheena Haydon, First Time Home Buyer class attendee

"I walked in with no information and came out more informed. Thank you for the class." Ivy Lake, First Time Home Buyer class attendee

"Helped me know how many options were out there and which is best for me." Julie Spears, First Time Home Buyer class attendee

"My home in rural Montana was a challenge to keep the heat from escaping and for many winters there just were not enough socks to keep my feet warm. I now notice that my living quarters will stay at least 10 degrees warmer with the heater working a bit less than it did before the weatherization. This makes my life more comfortable and saves electricity, which in turn helps everyone out when it comes to what we leave as a our nation's carbon footprint. Every little bit adds up. Again thank you so much for your help." Cindy Iversen

William and Patricia Ceniz
PO Box 1746, Plains, MT 59859
406-425-3133 • fishbug@montana.com

May 1, 2010

Kathy Kinzey
Housing Counselor, Community Action Partnership
933 Farm to Market Rd. #B
Libby, Montana 59923

Dear Kathy:

It seems our long struggle with Bank Of America has ended, successfully for us! After a four-month "battle" with the bank, we (my wife Patricia and I) have finally received from them the \$700 refund we were due (money they had said at first we hadn't paid them, and then admitted they had "lost" in their accounting).

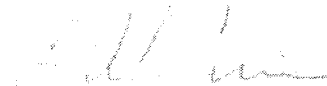
Further, we were able to refinance our mortgage (through another source), a move that lowered our monthly payments by some \$400.

As you know, about two years ago, due to rising costs in gasoline, heating fuel, and just about everything else, our cost of living increased dramatically. Being on a fixed (social security) income, meeting our financial obligations (including our mortgage payment) became extremely difficult - if not impossible. Despite the government's plan to assist people in our position through their mortgage modification plan, Bank of America, while telling us we qualified for that plan, stalled for over a year in granting us a modification. I believe one could find very few if any persons who would disagree that our treatment by the Bank of America through this entire process was appalling. Despite being customers of theirs in good standing, and despite the fact the Bank of America was "bailed out" when given billions of taxpayer dollars, we were lied to, stalled, and treated like second-class citizens. You also helped us to cope with the bank through all of this.

Kathy, THANK YOU for your assistance. You played a huge role in bringing this entire matter to a successful conclusion. In addition to your help, we had solicited help from Montana's two U.S. Senators. They responded in a positive manner for but a very short period of time, their interest soon waned. You stuck with us. Your upbeat and positive attitude and persistence was appreciated. Together, we got it done!

We hope that you will pass this letter along to others in your organization, so they will know that the work you, and assumingly your coworkers, are doing, is very meaningful to we citizens of western Montana. It certainly was to us!

All our best to you,



Bill and Pat Ceniz

As told by Community Action Partnership HPRP Social Worker Cassidy Kipp, Nov. 3, 2010:

I had a 'moment' last night while voting. I take my son because I think there is value in him watching the process. When we went to turn in my ballot the young man working the polling booth approached me and said that HPRP had assisted in housing his family six months ago. He became emotional and said that when they first came to the office they were homeless, pregnant and scared. HPRP provided a deposit to help them move into an apartment in town. Since that time they welcomed a healthy baby girl to their family, he started school at FVCC and he has become an active volunteer in our community. They have remained stably housed without any further assistance.

He thanked our agency for believing in his will to improve their situation and that in his experience with CAP he felt like we operated as a team— from the front desk, to HPRP to the employees who smiled when they passed him. Everyone in this agency has a role in making things happen for individuals and families that might not otherwise have these opportunities. I was so proud to hear what he had to say about our program and our agency. Equally important to me was that my son walked away with the message that by working together and believing that people are good, we can effect change. What we do matters.

In January 2010 Carrie and Jason Franklin were thinking about buying a home, but they didn't really think they could, and they wanted to get information to do it right. A friend of theirs had gone through Community Action Partnership of Northwest Montana's (CAP) 12 week financial literacy program, *Free to Choo\$e*, so they decided to attend as well. The Franklins completed the program and then took the next series of classes called Roadmap to Success. These classes put theory to practice. Inspired by the programs Carrie went back to school to become a nail technician, which has really improved the couple's income.

Carrie describes their experience as, "life changing, and the feeling of personal strength is very empowering. Our habits and thinking have changed, we're tracking our credit, we've paid off three quarters of our debt, and we constantly ask if it is a need or a want before we buy something."

Part of the *Free to Choo\$e* program is to meet with a financial mentor monthly. The Franklins have no problem doing this, and they set three goals to accomplish before each meeting. They have opened a First Home savings account, are planning on taking CAP's First Time Home Buyer Class February 2011, and continue to work with their HUD certified Housing Counselor. Carrie and Jason are hoping to buy a house summer 2011.

Ashley Stout is a single mother of a toddler and a newborn, and she feels that Mutual Self-Help Housing is the best thing she's ever done for her family. Being in the program put them in a home, away from the kind of instability of moving from apartment to apartment she grew up with.

She found out about the program through her co-worker and was encouraged to apply. They ended up on the same build and live two houses apart from each other. Having just graduated from high school, Ashley doesn't see how she would have otherwise afforded a home of her own without the assistance of the Mutual Self-Help Housing Program.

There truly is pride in ownership with a program like this. "It really is empowering to know I've done this on my own, and that I have provided the kind of stable future for my children I always dreamed of," states Ashley with a smile.

Lucinda and Kyle Wallace have two children, a three year old and a one year old. Everything in their life has changed – changed for the better. Lucinda found out about Community Action Partnership of Northwest Montana's (CAP) Mutual Self-Help Housing Program (MSH) through a friend. At the time she was pregnant with her second child and on TANF. After Kyle completed his initial employment and training hours at CAP their case manager decided he could go on the Supplemental Employment Program. This put Kyle in the position to have paid work training with one of MSH's site foremen. As a result, Kyle and Lucinda quickly decided to apply for a MSH home.

They couldn't be happier with where the program has taken them. They are friends with their neighbors, making a point to stay in touch after the build; they have game night with kids and rotate through each others houses for dinner. Lucinda is proud to know how to fix things, and knowing that they are paying for something that belongs to them. The Wallace's find the mortgage to be affordable, just a little more than their old rent. Most importantly, Lucinda is thrilled that "my family definitely has a brighter future. My kids have a brighter future, and we're showing them that they can own a home, and they can work hard to get the things they want."

When Savanna Lewis became a newly single mother of a toddler and newborn, she had no source of income, and her previous work skills were part-time or seasonal work. She applied at the Office of Public Assistance and started with CAP's WoRC program doing job search and gaining work experience. She did filing for the Housing and Employment and Training Programs, and enrolled in classes at Flathead Valley Community College (FVCC).

She is working towards a career in the dental field, and through her enrollment at FVCC she found affordable child care at the Early Childhood Center. Savanna was able to put the skills she learned to use and get hired as an Administrative Assistant in CAP's Employment and Training department. Skills she has learned since include data entry, organization, reception and clerical skills. She is aspiring to become a first time home buyer, gain more office experience and enjoy time with her kids.

RECEIVED JAN 03 2011

To Whom it May Concern: People of Opportunities Inc. 12-28-10
I Can't begin to thank you enough, for the work that
was done on my house.

My Brother Roger Pearson is disabled, so he has poor
Circulation, his room ^{was so} cold and so was he.

I know I Couldn't afford a New Window. So I just taped
it up the best of' could. And With the instalation that
was put in, its just nice and toasty and he's happy!
and Window and door that was replaced or repaired, made it
so much nicer. We Can't thank you enough.

"And the workers were very nice guys and did good work." + thank you
Gary. Ryan."

From the bottom of our hearts, We thank you!

Rola Conant and Roger

April 17, 2010

RECEIVED APR 20 2010

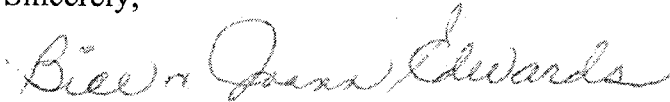
Mr. Chuck Sutej
Opportunities, Inc.
25522 Vaughn Road /P.O. Box 2289
Great Falls, MT 59404

Dear Mr. Sutej,

This past month we were fortune enough to qualify for the Weartherization program. My husband and I want to thank you and commend your crew of people who did the work. Every one was courteous and respectful of our concerns. We do not know all of their names, but we would like to mention Shawn and Thomas. They were very kind and efficient. I was pleased how the different crews came and did their part and then the next ones moved in and finished. It was well organized and NO ONE Left MUDDY FOOTPRINTS IN MY HOME. They all cleaned up their messes and took it away.

Again, let us thank you and I hope this program can continue in the future, so others may benefit.

Sincerely,



William & Josephine Edwards
P.O. Box 138
Great Falls, MT
727-3456

Thanks

To the Staff,
Thanks so much for the gift card. Very much appreciated.
To All,
Laura McMullin

My name is JT Smith and I am a senior in high school. I am not living with my family due to different family fights. I have never had a job before and wanted help finding a job so I enrolled into Actions employment and training program. I needed job experience and needed to start paying bills. Debi is my case manager and she took me to the Dawson Community College to talk with the maintenance staff and they said that they would be a job training site. I began working at the college and it seems as if my life has begun changing. I like my job and the other people I work with - they have helped me out in many ways. I look forward to going to work every day! I am now able to help my aunt with household bills. Debi comes and visits with me at work and the last time she did she noticed that my work clothes were really worn-out. She asked if I could use new work clothes and I said yes and she bought me clothes. I am very thankful for Debi and Action as they have helped me so much. I want to go to college next year and Debi is going to help me apply for financial aid and said that she will be able to help me with other bumps in the road as she calls them.

My name is Tasha and I was 17 year old when I first met Debi at the high school. I was always fighting with my parents and choose to live in a tent in the state park or would couch surfing on colder days. I never had a job and my life was very sad. Debi told me that she would help me get my life in order and told me different ways she could help. At first I did not believe her and stayed away from her for a few months - but she would always check up on me at the school. I finally had enough of living in the tent and completed the emergency services application for housing and was able to stay in a motel for several days. They were also able to pay for her first month rent and since they couldn't pay for the deposit Debi told me about the Salvation Army and how I could ask for a deposit for my first apartment. They helped me. Debi took me to the food bank and I got lots of food - I was so happy. Debi got me a job as a waitress at the local restaurant. We had to practice for the interview - that helped me as I was scared. I didn't have a way to get to work and it was across town so Debi bought me a bike at Kmart. I remember going to Kmart and getting my first bike - I was like a giggly little girl riding around in circles. I still needed help with rent because I was not able to get my first check for a month so they helped with rent for a couple months. This met a lot to me - I was getting so stressed out and worried. After several months I began thinking about going to college. I had a couple problems with the application and getting financial aid - but Debi was there to work with the college and obtain all the needed information for enrollment. I am now a student at Dawson Community College and my life is so different from what it was a year ago. I am thankful for all that Action and Debi have helped me with.

Hi, my name is Shelby Smith and I am a 17 year old single mom of a 2 year old girl. I was not getting along with my dad and he kicked me out of the house. I had nowhere to go so I went to Action and met with Debi. Debi had gone to the school and talked to the teacher in the Alternative classroom and found out that I had just dropped out of school and that I had nowhere to live. She called me and told me of ways that she could help me...to this day I am very thankful that she called me. She helped me get my GED - I never thought that I could do

that - but I did it! ^{They} ~~She~~ gave me housing applications so that they could help me with housing. Debi took me to the Office of Public Assistance where I signed up for food stamps and Medicaid. She also placed me in a work site at a local day care center and I loved it! I was able to take my little girl to work with me - this meant so much to me. I want to be a nurse so after successfully working at the day care center I decided that I could begin working on my dream to be a nurse. I talked to Debi about this and she thought it was a good idea and she paid for the training and supplies. I am now a C N A. She even helped me out by buying me scrubs. There were a couple times when food was scare in my house for my daughter and I and she took me to Albertsons to buy food. She also took me to the food bank where they helped me. In a short amount of time I feel that I have accomplished so much - all I really needed was someone in my corner rooting me on and helping me financially to change my life! I know that if I ever have another problem I can call Debi and she will help me out. I love Action!

My name is Shelly McGuire and I am going to have a baby in two months. I am 18 years old. I dropped out of high school and want to get my GED. I recently moved to Jordon, MT from PA and wanted help with getting my GED. I also am having a hard time finding a job in such a small town. I met with Debi and she explained all the different ways that she could help me. I am now feeling that life is going to work out for me and my baby. Debi met with the GED instructor at Dawson Community College to see if I could get signed up for the Internet classes since I live in Jordon. I am now taking classes online. Debi also gave me an application for food stamps and Medicaid. She told me about LIEAP and Section 8 and gave me applications for both - which I have sent in. I am now on the waiting list and should hear from them within a few months. Once the baby is born I would like to work as a dog groomer. We have already met with a dog groomer in Jordon and they are willing to be a training site for me when I am ready. It makes life so much easier when there are people that can help you get out of the rut that you are in. I am so thankful for Debi and all that she has done for me...and will do for me.

"I don't thank you enough, you help me out so much. My life is so much easier with the help from you I really do appreciate everything you do for me. I want you to know you're a super great person, what you do for kids like me is so awesome! Love, Kendra

Nolan, Jim

From: Brian Steffen [b.steffen@aemt.org]
Sent: Wednesday, February 02, 2011 4:34 PM
To: Nolan, Jim
Subject: more successes

BRADY KEARNES: My name is Brady I am an 18 year old Custer County Dist. High School senior. Raised entirely throughout my life by my Aunt. I Lead a life packed with work, school, sports, scouting and volunteer activities and the typical fun pursuits of any other young adult. Pat Feldman and needed opportunities that I would not have realized had it not been for pat and the WIA program some examples of the opportunities I was able to access were youth supportive services, employment training opportunities, specific referral resources such as the DEAP program, The AWARE program, And Vocational Rehabilitation. Job Training as a maintenance assistant at Miles community College and currently working for a local lumber yard learning various tasks... I realize that often society assumes that folks with disabilities can't or should not do certain things which is in turn becomes the "prejudice of low expectations" and so they are not allowed to try. Yet it is through Pat Feldman and Action that I realize in trying new things and making mistakes that we learn and become self sufficient. I encourage others to not to let disabilities, or fear of making a mistake limit themselves. Most recently I realized one of my lifelong dreams in becoming an entrepreneur. I recently purchased several small candy vending machines bought with my earnings from training employment; I have placed in several office buildings in Miles City. I have lofty goals and realize I am powerful advocate for myself. Upon Graduation this spring, I plan to attend Miles Community College in the Fall 2011 to earn a 2 yr accounting degree. Ultimately I will one day be in business for myself and living independently. Had I not had the opportunities the WIA program through Action I doubt I would have been able to experience this success.

SHAUNA DIETZ: My name is Shauna I am an 18 year old high school drop out who enrolled in the WIA Program through Action for Eastern Montana in the fall of 2010 in order to get a job instead I gain my GED and was offered a multitude of opportunities and services. My initial interest was in becoming a certified CNA. I thought maybe or working with children could be fun. In beginning the process of getting her GED was daunting and uncertain. With the help and encouragement from Pat Feldmann Workforce Development Specialist with Action I approached the task with uncertain expectations however within a very short time I felt confident and proceeded with the GED task with diligence. With Pats help I studied intently and completed the GED with amazing results which included a congratulatory letter from the Governor of Montana and a letter from the State Superintendent of public Instruction. Currently I am in a employment training program with Head Start program of Miles City as a childcare assistant. I plan to attend College fall semester majoring in early childhood Education. I could not or would not have had the courage or opportunities offered by Pat Feldman and the Action For Eastern Montana Program. I now have a goal of Self Sufficiency.

Dear Mentors @ Head Start

Thank you for all your hard work! We appreciate your support in the Mentor Program and with all the protégés. Your dedication shows that you care for and value the Early Childhood Profession. We hope that the protégés have grown in their development throughout the semester and picked up on the modeling techniques that you have shown.

Thank you,

Brenda Stockert & Ginny Bowles
Early Childhood Education – DCC

Dear Head Start:

Thank you so much for everything you have done for my grandchildren that have attended Head Start. You people have been a blessing to them. The teaching staff has been there for them through thick and through thin. You have also been there for me, their grandmother, who has been raising them since their mother has been incarcerated in California. Without HS, I would be unable to give them the education and support they so deeply needed. You people are wonderful.

God Bless you all!

Dorthea Conover

February 2, 2011

To whom it may concern:

I am writing this letter in support for the child care Link program and the best beginnings scholarship that I have received all throughout my schooling here in Havre which started spring semester of 2008. Since then I have relied on the scholarship for daycare for my daughter while I had attended college. Because of this scholarship I was able to receive my degree in community service and land my first job towards my degree which is with the child care link program.

I was hired at the beginning of July as the new family resource center coordinator. I am currently in the middle stages of developing the family resource center here in Havre inside the HRDC building. I am extremely thankful for the child care link program for enabling me to attend college without having to pay for expensive child care for my daughter and to fulfill my dream of helping my community.

Child care link has not only helped me to fulfill my dream but many of my college friends' were able to attend college and receive their degrees. The program has proved to be a very liable asset for the mothers in the communities of Havre and surrounding areas. Without the child care link program and the best beginnings scholarship I would definitely not have been able to attend college nor would I have not been able to fulfill the requirements for the job I was hired for.

Sincerely,

Blair Doney

Nolan, Jim

From: Dan Gibbons [gibbonsd@hrdc4.org]
Sent: Wednesday, February 02, 2011 2:56 PM
To: Nolan, Jim
Subject: HRDC

I have only worked for HRDC for a few months but I have learned just how many programs that HRDC has to offer. I see on daily bases how many people are being served by the programs, including myself. I needed help with a past energy problem and was able to get assistance from Energy Share. I can't tell what a relief it was to be able to have the issue taken care of.

Dan Gibbons
HRDC IV

Nolan, Jim

From: Paula Horsley [horsleyp@hrdc4.org]
Sent: Wednesday, February 02, 2011 2:41 PM
To: Nolan, Jim
Subject: Wx client statemens

Jim,

I obtained statement from two of our weatherization clients; both live in Havre.

Audit #9029 – This client stated their home no longer is drafty and the power bill has been cut almost in half. This home received insulation in the attic and crawlspace, new windows and doors, as well as general infiltration measures.

Audit #8988 – This client stated their power bill has been cut by more than half. This home received some windows, one new door, and caulking and sealing of all windows and doors plus wx stripping on other two exterior doors. They also stated that their was one room of their home which they did not use in the winter because it was so cold, and now they can spend time in that room comfortably.

Please let me know if you need more than two testimonies.

Thanks,
Paula

~~~~~

**Paula Horsley**  
**Program Director - Weatherization**  
**2229 5th Ave.**  
**Havre, Mt. 59501**  
**406-265-6743**  
**406-945-2035 cell**  
**[horsleyp@hrdc4.org](mailto:horsleyp@hrdc4.org)**

**Nolan, Jim**

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**From:** Susan Long [susanl@gfoppinc.org]  
**Sent:** Wednesday, February 02, 2011 2:00 PM  
**To:** Nolan, Jim  
**Cc:** 'Kim Reynolds'  
**Subject:** FW: becky widmer

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**From:** Becky Widmer [mailto:fmldrivr@rocketmail.com]  
**Sent:** Wednesday, February 02, 2011 1:44 PM  
**To:** [susanl@gfoppinc.org](mailto:susanl@gfoppinc.org)  
**Subject:** becky widmer

I have had help from Opportunities on several occasions. One incident in my life that I would like to talk about was when me and my children lost everything. I got a call in the morning that my house was unsafe to live in due to abesteos. I was told that I had to get rid of ALL clothing, bedding, linens, coats, shoes, electrical devices, food and anything else that was contaminated. I had renters insurance at the time but of course they told me there was no coverage for asbesteos. Me and my children had to basically walk away from everything we owned. So it was just me and three babies at six o clock at night in the winter months in my car. We went to a hotel and I paid for a week and Opportunities Paid for another 10 days or so. Once I got an apartment I was able to get vouchers for clothing and other items. I got my childrens beds immediatly and I slept on the floor for about a month. Because of my ambition and devotion to my family and Opportunities help me and my children were never without food and shelter. I still get help occasionally and am always warmly greeted. My dad lived about 30 miles out of Great Falls and had Cancer, Emphasyma and COPD. Opportunities allowed me to pick up his food baskets for him and deliver them to him until he passed away in the Summer. They are very helpful and when they can not help they are usually able to give ideas of where else to check. There services are very much needed and even more appreciated.

thanks

Becky

Ricky - age 11

Bryan - age 8

Paige - age 4

**Nolan, Jim**

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**From:** Susan Long [susanl@gfoppinc.org]  
**Sent:** Wednesday, February 02, 2011 1:59 PM  
**To:** Nolan, Jim  
**Cc:** 'Kim Reynolds'  
**Subject:** receipient statements

To Whom It May Concern;

Opportunities Inc. is and has been very helpful to me when needing food, furniture and other items. Times have been very hard these last few months on my daughter and I, but when I do need help Opp. Inc. does provide and help me with whatever my needs are. If I didn't have Opp. Inc. to go to, my daughter and I would have no food. Please continue to support Opportunities Inc., there are a lot of people that need assistance in these hard economic times. I am so grateful for all their help and support and friendly people who work there.

Thank You, Starla

Susan Long  
Opportunities, Inc. Community Resource Center  
Resource Worker/Recptionist  
P.O. Box 2289  
Great Falls, MT 59403  
406-216-2300 phone 406-216-2305 fax

# Private Email

Gillian mary b @ gmail . com

Gillian  
Brown

Sheri @ truebroadcast . com

lettinggo7 @ hotmail . com

Karen Thomas

plloc @ 3Rivers . net

Pat Campbell

Karl @ hrtly . com

Kate Seaman

gle4wer @ 1139 @ MSN . com

Liz Lee wen

Brian . J . Steffen @ gmail . com

Brian Steffen

RAUTHE @ BRESNAN . NET

Doug Rauthe

Jim Morton

peregrine . jim @ gmail . com

"Can we thank you enough for all your hard work in our behalf? Probably not! For fielding our never ending calls, explanations of benefits, and requirements needed... Heartfelt thanks to you" Rosemary Esseltine and Vickie Young, Section 8 recipients

"I was living as a single, jobless mother of an infant. I had searched relentlessly for a job on my own, but with no success. The assistance made available to me through the CAP agency, brought me from rock-bottom to job independence in only six months. I had obtained a variety of new skills and even my GED. Overall, my experience was a guiding light into a new future and I am immensely grateful." Ashley A. Jackson, WoRC participant

"I am so thankful that CAPNM exists and that you employ such dedicated people. I hope they get some job satisfaction knowing they made a real difference in someone's life." Linda J. Price, WX services recipient

"Overall my total experience with Community Action Partnership has been rewarding. With every ones help I have been able to accomplish many things in a very short period of time. I am thankful for every ones help and patience with me. I feel very fortunate to have so much help. Thank you to every one at Community Action Partnership; you truly do wonderful things for our community." Janna Parker, WoRC program participant and GED recipient.

"I have to say that without the help of this class, I would be under water and not ahead of anything. Especially living in my new house. This class is excellent to take at age 21 and up because you will learn a lot and be able to understand the financial world that you step out into after leaving home." Diane Lee, *Free to Choose* financial literacy class participant

"Thank you so much! This class was highly beneficial! Financial sense is not one of my personal talents, this class gave me hope that I might be a future homeowner!" Anonymous, *Free to Choose* financial literacy class participant

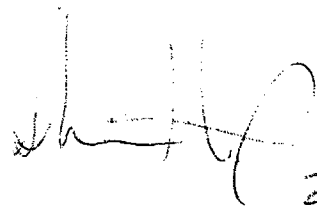
"I want to personally thank you and your department for helping me to obtain a new propane furnace for my home. The old one was defective and I was experiencing severe headaches and dizzy spells from carbon monoxide poisoning. No words can truly depict the amount of appreciation I have for this service." Paul Maddox

"I would like to thank you and your contractors for the work done on my home. I have my windows and the men who did the work on my home were polite, friendly, cleaned up after themselves, and treated me like a queen instead of a low-income old lady! The quality of the work is excellent. I am grateful for your program and I'm sure many people are." Constance Wood, WX services recipient

"Dear LIEAP people, It's -3 and I am warm thanks to you. I live in a trailer and the snow is all the way up to the windows. I thank you so much. I would have frozen to death if not for you. Thank you so much." Brenda Brazell

"I am very thankful for the help I have gotten from CAP. You guys are a great asset to this valley. Time after time CAP has been there for my family. I am already doing better as a result of *Free to Choose*." Jennifer Holladay, HPRP participant

I Sneena Haxton have been working with the Section 8/Hud program since April of 2009. The program has been a big help while I go to college and care for my young children. I also receive a LIAP grant to help with heating costs during the winter. As a single mother I don't know how I ~~do~~ would manage without and all the staff has been very helpful whenever I have questions or concerns.

  
2-2-11

**Nolan, Jim**

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**From:** Front Desk at Opportunities, Inc. [frontdesk@gfoppinc.org]  
**Sent:** Wednesday, February 02, 2011 3:34 PM  
**To:** Nolan, Jim  
**Subject:** Emailing: Image.jpg  
**Attachments:** Image.jpg

Jim,  
Some of our clients that would like to be able to speak at the Capital on Thursday Feb 3, but cannot have written the attached.  
Thank you☺

Sandy Weninger  
Receptionist  
Opportunities, Inc.  
PO Box 2289  
Great Falls, MT 59403  
406-761-0310  
406-761-0363 fax